



AGENDA ITEM NO: 12

**St George Neighbourhood Partnership
11th December 2012**

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Title: St George NP Performance Report.

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In this report you will find:

- 1- You said we did performance update
- 2- Community Engagement Plan update
- 3- Summary of Neighbourhood Partnership (NP) Meetings Action Tracker

Part 1: You Said We Did.

1- In total 157 issues were recorded for the periods of October 2011 to October 2012. The table shown below shows how they have been progressed.

Progress			
N0	Status	Number	%
	In progress	34	22%
	Resolved	74	47%
	No action	8	5%
	Not possible	4	3%
	Issue raised	37	24%

2- Some of the issues, which are under the 'In progress' category include wide range of issues including highways requests, dog fouling, etc. Hence the average days to resolve reported issues, is relatively high, 73 days for St George NP.

3- Issues under the 'No action' include issues which cannot be delivered, for example request for "change of speed restriction from 20mph to 30mph at Park Crescent and Congleton Rd" this request conflicts with BCC plan to roll out 20mph across the city.

4- Table shown below shows the breakdown of the method of reporting.

Method of Reporting			
N0	Method	Number	%
1	Phone	0	0
2	email	8	5%
3	Face to face	1	1%
4	Community Outreach	39	25%
5	Neighbourhood Forum	109	69%
6	NDT	0	0
7	Via local authority	0	0
8	Via local voluntary sector	0	0
9	Via other third party	0	0

5- The table shown below shows the categories of the issues raised.

Category of issues raised			
N0	Category	Number	%
	Safety and Enforcement	0	0%
	Policing	8	5%
	Environment	79	50%
	Housing	10	6%
	Highways/Traffic	52	33%
	Children and Young People Services	1	1%
	Planning	4	3%
	ECC	3	2%
	Health and social care	0	0%

Part 2: Community Engagement Plan

6- For the periods of April 2012 to Sept 2012, the Neighbourhood Partnership team (Area co-ordinator and NDO) participated 33 community events.

7- 714 people were interacted with via this process and 72 officers/agencies participated in the Community Engagement activities.

Part 3: NP Meetings Action Tracker

8- Table showing summary of the NP meetings Action Tracker is shown below.

	Quarter 1	Quarter 2
Number of actions	16	16
Amount of funding committed	£12,932.50	£90,663.88
Number of actions completed within time	13	6
Number of actions on track	4	8
Number of outcomes reported to NP	9	12
Number of actions generated by Cllrs	2	3
Number of actions generated by other NP members	12	9
Number of actions generated by the public	0	1
Number of actions relating to devolved budget decisions	4	12
Number of actions relating to NP action plan	13	14
Number of actions relating to equalities duty	14	16